

**ROOMS TO LET «MELTEMI»**  
**LOGOTHETI ANTHOUSA**  
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Dear our Guests,

As it has always been, the safety and security of our guests and staff remain our highest priority. On a daily basis, our management and staff are working hard to ensure that our hotel meets the latest guidance on hygiene and cleaning. We follow all the rules and we are in compliance with the official hygiene & safety protocols issued by the Greek Authorities. Please take a few moments and read **carefully** the below **measures and instructions**:

### **1. Health inspection certificates.**

Safety protocols are in placed. Our hotel is certified & follows the Government's guidelines.



### **2. Cleaning Protocols & Products / Housekeeping**

We use cleaning products and hygiene protocols of the highest international standards.

### **Guest Rooms**

1. Use of disinfection products and health protocols for room cleaning, with special emphasis on high touch objects.
2. Decorative fabrics, information leaflets and similar items have been removed from our rooms for security reasons.
3. The daily room cleaning service, as well as the change of linens and towels, are provided **upon request**, in accordance with the safety protocols, in order to avoid the contact of the staff with a possible case and the further transmission. We advise our guests to let us **know how often or when they wish to arrange the cleaning of their room.**
4. In each room disinfection is done with a special steam device (temperature > 70o).

### **Public Spaces**

1. We have increased the frequency of cleaning and disinfecting in the hotel's public spaces such as the front desk, door handles, lobby and reception, public bathrooms and room keys, to name a few.
2. Our textiles and towels are washed over 70o and treated according to safety protocols.
3. Hand disinfectants can be found in all common areas.

4. In the reception area there is special equipment (medical kit) for the case of suspected case, such as gloves and disposable masks, antiseptics, cleaning wipes, apron, long-sleeved robe, infrared thermometer.

### **3. Check-in & check-out policy.**

According to the new regulations, the **check-in is at 15:00 p.m.** and **check-out at 11:00 a.m.**, so that each room is properly cleaned, disinfected and ventilated.

### **4. Breakfast Services.**

Breakfast is served daily at the restaurant **from 9:00 a.m. to 11:00 a.m.**, according to health and safety protocols.

### **5. Health & Safety Protocols for our staff.**

Our staff has been trained - in accordance with their duties - in the protection and prevention of COVID-19, the proper use of personal protective equipment and the implementation of emergency action plans.

### **6. Record of staff members and guests.**

For reasons of public health protection, **we maintain a record of staff members and all visitors staying at our accommodation**, including their name, nationality, arrival and departure date, contact details (address, phone, e-mail), **to be able to detect any close contact of COVID-19 cases, which can then be detected.** The hotel also records and updates a COVID-19 event book (reception desk). All visitors and staff are informed that these files are kept for the protection of public health, with regard to the processing of personal data (GDPR) and national law 4624/2019. Please, as you preferably fill in **electronically** the **"customer arrival card in the context of taking action against COVID -19"** that is sent to your **e-mail**.

Please note that:

- It is your responsibility to report to our staff any symptoms you might have, even if they are minor.
- It is your responsibility to report us if you think that you have been in contact with a possibly infected person.

The above measures are valid until further notice and may be updated following the instructions issued by the Greek government.

**Enjoy a SAFE STAY!**

Best Wishes,

*Logothesi Anthousa*